



# MHERO - LEBANON



MONZA S.A.L.

## OFFICIAL AUTHORIZATION & CLARIFICATION NOTICE



### 1. OFFICIAL REPRESENTATION

- MONZA S.A.L. is the only entity authorized for:
- Vehicle importation and distribution
- Activation of factory systems
- Warranty registration and coverage
- Software systems and OTA updates
- Aftersales service, maintenance, and recalls



### 2. FACTORY SYSTEM LINK (CRITICAL)

- All factory warranty, software access, OTA updates, and technical support are only activated through official manufacturer systems linked directly to MHERO's authorized representative.
- Any vehicle outside this channel is not connected to the official factory system.



### 3. VEHICLE AUTHORIZATION STATUS

All MHERO vehicles in Lebanon are only officially recognized when imported through MHERO's authorized network.

Vehicles imported through unauthorized channels:

- Do not receive factory warranty
- Cannot access official software systems
- Are not recognized by manufacturer databases
- Are not eligible for technical support or recalls



### 4. TECHNICAL & SAFETY RISKS

Unauthorized vehicles may be subject to:

- Software system failures
- connectivity disruptions
- abnormal battery behavior
- reduced performance
- inability to receive updates



### 5. UNAUTHORIZED CLAIMS

Any party claiming official warranty, software support, or authorized vehicle status outside MONZA S.A.L. is making false and misleading representations regarding the vehicle's official status, warranty eligibility, and factory support.



### 6. CUSTOMER ADVISORY

Customers are strongly advised to:

- Verify vehicle source before purchase
- Confirm authorization through MHERO's authorized representative
- Avoid any third-party systems or software modifications

Signature : \_\_\_\_\_


 中国东风汽车工业进出口有限公司  
 CHINA DONG FENG MOTOR  
 INDUSTRY IMPORT & EXPORT CO., LTD.

Date : \_\_\_\_\_

2026.9.18  
 Authorized Signature (1)